



PARK RULES CAMPING PIANTELE 2024

Check-in

At arrival, guests are asked to park their vehicles in the check-in area and register themselves at the reception providing a valid identity document.

Driving rules

During the check in procedures the car/camper number plate will be registered. It is possible to drive in and out between 07 a.m. and 11 p.m after that time the gate is closed.

Opening hours

Reception is open from 8 a.m. to 8 p.m. For later arrivals, guests should previously inform the reception. A night porter will welcome guests until 11 p.m. After 11 p.m. the reception is closed, and vehicles must be parked outside.

Pitches

Pitches are available from 12 a.m. on the arrival day to 12 a.m. on the day of departure. It is allowed to place just 1 caravan + 1 car or 1 tent + 1 car or only a camper per pitch. Any other equipment is considered extra according to the pricelist. Any change should be previously agreed by the reception. All pitches are equipped with electricity (6 Amp, 220 Volt, 13:00 Watt). The management cannot guarantee any specific place number.

Accommodations

Our Mobile homes are available from **4 p.m.** on the day of arrival to **10 a.m.** on the day of departure. At the arrival a deposit of € 100 cash is requested. This amount will be returned in full on departure day if the accommodation is left in perfect condition, otherwise the deposit will be kept to cover the cleaning fees and any damages. Early departure, from 11 p.m. to 8 a.m., is permitted only by previous agreements with the reception and guests are asked to pay for the final cleaning. (Euro 30,00 Chalet – Euro 50,00 mobile home and apartment). The accommodation must be cleared of all rubbish, fridges must be emptied and all the surfaces must be cleaned. It is possible to hire bed linen and towels from the reception according to the price list. Smoking inside the mobile home is not permitted. The management cannot guarantee any specific accommodation number.

Payment

The full amount must be paid for the entire period booked regardless of late arrivals or early departures on arrival day.

Early departure, during reception closing time, is permitted only under previous agreements with the reception and guests are asked to pay the final cleaning.

We don't accept Amex and Diners credit card. We don't accept cheques. It's not possible to pay by cash amounts over 5.000,00 €.



Boats

All boats longer than 2,50 meters must pay a daily price when they enter the campsite. Boats longer than 6,00 m. are forbidden. It is forbidden to moor boats without having a previous reservation. Once booked, the reception provides a sticker with the number of the buoy. The sticker must be visible and placed on each moored boat. The buoy price includes parking for the trailer. Jet skis are forbidden in Moniga del Garda.

Pets

We do not accept the following breeds: Argentinian Mastiff, Fila Brasileiro, Mastino Napoletano, Pitbull Terrier, Rottweiler and Tosa Giapponese.

All the others are welcomed in every accommodation except Apartments, Lake dream and Lake Star mobile homes. Guests travelling with pets must inform the reception and pay the daily price. Dogs must be kept on a leash. It is forbidden to leave dogs unattended on the pitches or in the accommodation. In various part of the campsite the management provide plastic poo bags for dogs. Please avoid to enter the swimming pool and toilet blocks with pets.

Silence hours

From 11 pm to 7:00 a.m. guests are invited to avoid noises. The silence must be respected. The night porter is responsible to keep the order of the camping and he is allowed to send away people that don't respect the rules.

Visitors

Any visitor has to be registered by the reception and they must provide an identity document and pay the daily price. They should park their vehicles outside the camping. Visiting time is from 8:00 a.m. to 11:00 p.m.

Valuables safekeeping

Each guest has to take care of his/her own valuables. The management declines every responsibility for losses and thefts of valuables or for damages. Safety boxes are available for guests for only € 1 per day. Access to the safety boxes is possible only during the reception opening time. The valuables are insured for a maximal amount of 1.550,00 Euro.

Children

Parents have the sole responsibility for supervising their children. Management are released from all responsibilities in this matter. Parents must ensure that their children do not cause any damages or be aware of their safety in the camping. Ball games must not be played between tents, on roads or on the beach. Any damage caused must be paid by those who are responsible.

Eco-Rules

Please use the bins in the campsite to dispose of household waste, paper, glass, plastic and batteries. It is forbidden to light fires, to damage plants and flowers and to dig holes in the pitches.

Guests are invited to avoid any waste of water.



Hygiene

Guests must observe regulations when using sinks and wash-basins. Toilet facilities must also be used correctly. Any damage resulting from the improper use of such facilities will be guests' responsibility. Please note that chemical toilets must be emptied into the special drains at the toilet blocks. Guests should ask for the key for disabled toilets at Reception. Car washing is permitted only in the specified area.

Insurance and internal security

The management declines any liability for theft, accidents, damage to persons and things, damage caused by storms, hail, falling trees and branches, illnesses, including plant illnesses, epidemic, arson, force majeure etc. Use of sporting equipment is at guests' risk.

Swimming pool rules

Guests are asked to respect the rules of the swimming pool that are located outside the gates of the swimming pool.

Electric cars

Piantelle has on-site charging stations where you can charge your electric car for a fee. More info at reception. The charging of electric cars via the connections of the accommodation or pitches is not permitted. Only the official stations of the facility may be used for the charging process.

The management and all the team wish all our guest a pleasant stay at Piantelle!